

# BUSINESS ONLINE BANKING

## RDC Driver Download Instructions

For Microsoft Edge and Google Chrome

Note: If the computer you are using previously had an RDC scanner installed on it, please contact Treasury Solutions Support at 800-270-7956.

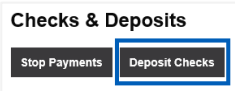
### Download Instructions:

1. To begin, ensure the RDC scanner is not plugged into the computer and is not connected to the power supply. Then Login to Business Online Banking at [northshorebank.com](http://northshorebank.com).

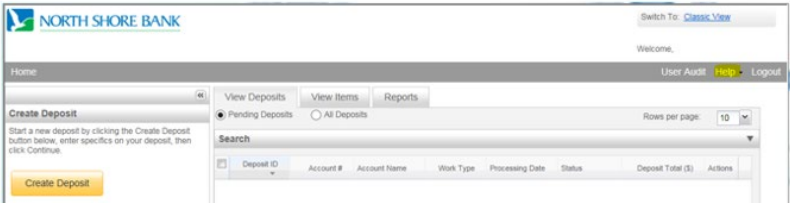
2. Select **Checks & Deposits** from top menu.



3. Click **Deposit Checks**.



4. When the Remote Deposit window opens, select **Help** from top right.

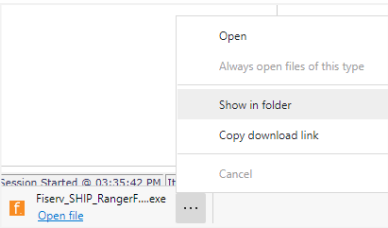


5. Select **Download Page** from drop-down menu.

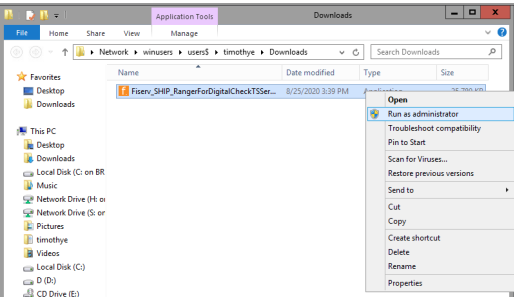
6. Find the type of scanner that is being used. Select **Install Now**.

Component	Description	
CANON CR20 and CR200	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
Canon CR50 and CR80	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
CRS LS100	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
CTS LS150	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
DigitalCheck TS Series and CX30	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
Epson CaptureOne	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
Epson TMS2000	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>

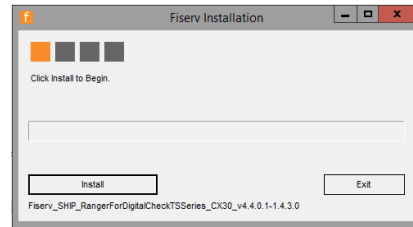
7. Click on the ellipse (Microsoft Edge) or the caret (Google Chrome) in the lower left hand side of the screen and select **Show in Folder**.



8. A Windows Explorer pop-up box will show the file name and location.



- Right click on the file and select **Run as administrator**.  
The file will begin the installation process. Click **Install** and then **Exit** once completed.

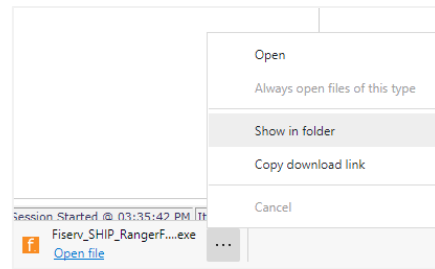


- Return to **Download Page**.

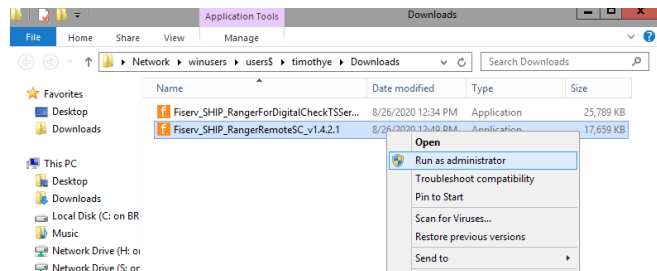
- Find **Ranger Remote** and select **Install Now**.

Component	Description	
AdminNoScanner	Installs Image Viewer and Logging for WebCapture. Also makes necessary setting changes for Internet Explorer. All non-scanning users should run this.	<b>Install Now</b>
WebCaptureLink	Creates a desktop icon to the WebCapture login page in Internet Explorer.	<b>Install Now</b>
<b>RangerRemote</b>	Installs Ranger Remote, which allows Merchant Capture users to utilize Chrome, Firefox, and Edge browsers from Windows environments. Scanner drivers must also be installed on the workstation via the normal installation package.	<b>Install Now</b>

- Click on the ellipse (Microsoft Edge) or the caret (Google Chrome) in the lower left hand side of the screen and select **Show in Folder**.



- A Windows Explorer pop-up box will show the file name and location.



- Right click on the file and select **Run as administrator**.  
The file will begin the installation process. Click **Install** and then **Exit** once completed.



- Close the Remote Deposit window out.
- Log out of the North Shore Bank website.
- Restart your computer.
- Plug the scanner into your computer and into a power source.
- Log back into [northshorebank.com](http://northshorebank.com) and your scanner should be ready for use.

If you need any additional assistance, please contact Treasury Solutions Support at **800-270-7956** or [TreasurySolutions@northshorebank.com](mailto:TreasurySolutions@northshorebank.com).